

A large retail company upgrades to Microsoft Dynamics NAV 2015 for faster and more efficient collaboration across stores in multiple locations



Client overview

A retail company in Indonesia with ten stores across various locations.



Solution

- Upgraded to Microsoft Dynamics NAV 2015 and LS Retail solution to meet the needs of the growing business
- Modules implemented: Financial Management, Trade, Inventory, and Warehouse Management
- Add-on: LS Retail solution
- Project duration: 7 months



Results

- Gained real-time access to business information
- Provided single view of all data across their multiple store locations
- Enabled easier and more effective planning and management of promotions
- Reduced the cost of communication
- Provided enhanced, quick, and effective collaboration across locations

Company overview

A retail company in Indonesia with ten stores across various locations. In 2017, the company was acquired by one of the biggest retailers in Indonesia. The companies have since continued to innovate in providing world-class service in the Indonesian retail industry, with more than 100 stores all over the country.

Rapid growth leads to new requirements

The client had implemented Microsoft Dynamics NAV 2009 along with the LS Retail solution. However, with acquisition, the business grew, making the existing system redundant. The client was in search of a system that could meet the rising data volumes required to perform, and provide critical business insights in real time, catering to the vast network of stores. They were looking for a solution to make faster process transactions.

A scalable cloud platform for a growing business

The client chose to upgrade from the existing Microsoft Dynamics NAV system to Microsoft Dynamics NAV 2015 along with the existing LS Retail solution. Though this is not the latest NAV solution, sa.global provided all the support required to meet the client's requirements on the chosen version.

sa.global ensured that the solution was easily scalable and adaptable, empowering the client to handle the growing business needs effectively. As the solution runs faster on private cloud, the client was able to access data from all its store locations on a single platform. This provided easy access to real-time data across business units, helping them in making faster and informed decisions.

Apart from this, the LS Retail solution provided additional features, assisting the client in planning and managing promotion campaigns across locations in an organized manner.

Reduced costs with enhanced collaboration

Microsoft Dynamics NAV 2015 provided the client with real-time access to business information and a single view of data across multiple store locations. The solution also enabled faster transactions. The LS Retail solution assisted in planning/managing promotions in an effective manner. Overall, the solution reduced the cost of communication while providing quicker collaboration across all locations.



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