

A manufacturer of food products gains faster access to accurate data with sa.global's

Microsoft Dynamics 365 Business Central Implementation



Client overview

- Industry: Food products
- Number of employees: 1,25,000
- HQ location: United States of America



Solution

- Microsoft Dynamics 365 Business Central
- Modules covered: Financial Management, Trade & Logistics, and Manufacturing
- Add-ons; ID Taxation and Enterprise Asset Management
- Covered five companies
- Project timeline: 5+1 months



Results

- Provided easy and secure access to remote data
- Stabilized processes with speed and accuracy
- Integrated their system with external vendor systems
- Enhanced inventory management
- Captured financial reporting across regional and international operations in one place

Company overview

This global manufacturer of confectionery, pet food, and other food products began operations in Indonesia in 2000. One of the largest privately held companies in the United States, they operate in five business segments: confectionery, pet care, food, drinks, and life sciences. With a presence in over 80 countries, the company has about 125,000 employees.

A modern infrastructure for better data visibility

With constant growth and expansion plans, the client was looking to upgrade the existing Microsoft Dynamics NAV system in a few regions to a solution that was more suitable to their requirements. The company has five offices in and around Makassar city, and some in remote areas, making easy access to data a challenge.

Another issue that the client faced pertained to the then-existing infrastructure that was obsolete and was on an old server, leading to business-critical risks. Since support for this infrastructure was discontinued, any issues within the system led to a halt in production and inaccessibility of financial data. The client was looking for a solution that provided better IT infrastructure, with reduced costs and lesser risks, and helped in managing/tracking inventory.

Enhanced data accessibility

With Microsoft Dynamics 365 Business Central, the client was able to access remote data securely through mobile devices. The solution provided consistency in the processes with the speed and accuracy that they were looking for. The smooth integration of their systems with the external vendor system enhanced inventory management, providing accurate grading and classification of the cocoa beans. Our solution also enabled the client to capture financial reporting across regional and international operations in one place, while providing easy access to data.

Successfully upgrading to the right solution

sa.global suggested upgrading to Microsoft Dynamics 365 Business Central on-cloud, after understanding and analyzing the client's requirements. This solved the issues of using an obsolete system, reduced the infrastructure maintenance costs, and provided remote access to data through mobile devices.

Microsoft Dynamics 365 Business Central successfully integrated the client's system with the external vendor systems, helping the client manage and track inventory. Our customized quality analysis module enabled the client to produce an accurate classification and grading of the cocoa beans for the confectionery division. sa.global used its proven and tested ACCelerate methodology to successfully deliver this project within six months, across five locations.



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Let's talk

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